

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Oumar Nabe	:	
	:	Art Unit: 3693
Serial No.: 09/828,414	:	
	:	Examiner: Felten, Daniel S.
Filed: April 6, 2001	:	
	:	
For: METHODS AND SYSTEMS	:	
FOR CUSTOMER	:	
RELATIONSHIP	:	
MANAGEMENT	:	

AMENDMENT

Hon. Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

In response to the Office Action dated October 2, 2006, please consider the following amendment.